

Bruce Rauner
Governor

Bryan A. Schneider
Secretary

MISSION STATEMENT

The mission of the Illinois Department of Financial and Professional Regulation, Division of Professional Regulation is to serve, safeguard, and promote the public welfare by ensuring that licensure qualifications and standards for professional practice are properly evaluated, accurately applied and vigorously enforced. We must provide the most efficient service possible through effective utilization of human resources, emerging technology and sound fiscal practices.

The applications for many Division of Professional Regulation licenses are now available to complete online at <https://ilesonline.idfpr.illinois.gov/DFPR/Default.aspx>

DEPARTMENT OVERVIEW

The Department of Registration and Education was established on July 1, 1917. The Department's name was changed to Department of Professional Regulation in 1988, and to Department of Financial and Professional Regulation, Division of Professional Regulation in 2004. The Division of Professional Regulation is divided into two operating units with specific duties and responsibilities: Licensing and Testing, and Statewide Enforcement.

Licensing and Testing

Licensing and Testing, headquartered in Springfield, oversees the issuance of licenses to individuals who are determined to be qualified to practice in their chosen field. Licensing and Testing also maintains licensing records, oversees the renewal of licenses, and serves as a liaison to the main call center of the Division where consumers can verify licenses. Inquiries regarding licensure requirements, examination dates, or the status of a pending application, are processed by the Department Call center at 1-800-560-6420.

Inquiries regarding certification of licensure to another state, name and address changes, or restoration of a license are handled by the Licensure Maintenance Unit at 1-800-560-6420.

Statewide Enforcement

Statewide Enforcement, headquartered in Chicago, ensures state laws that govern the conduct and practices of professionals across Illinois are followed. Statewide Enforcement investigates allegations made against licensed professionals and prosecutes those cases where there is sufficient evidence to indicate a violation of law has occurred.

The Division of Professional Regulation is legislatively mandated to administer and enforce over 45 separate legislative acts that regulate the conduct of many professions and occupations in Illinois.

The Investigations Unit compiles the facts of the allegation and the Prosecutions Unit seeks to prove the validity of the complaint against the licensee.

Boards and Committees

Serving in an advisory role to the Division are 45 different boards and committees which assist in the administration and enforcement of Illinois laws governing licensed professionals. The boards help establish standards and rules to determine if an individual is qualified to obtain a license, review applicant files, review the curricula of schools and recommend disciplinary action for those in their profession who violate the law.

DIVISION OF PROFESSIONAL REGULATION

JESSICA BAER, DIRECTOR



ILLINOIS DEPARTMENT OF FINANCIAL AND PROFESSIONAL REGULATION

320 West Washington, 3rd Floor
Springfield, Illinois 62786
General Assistance - 217-785-0800

James R. Thompson Center
100 West Randolph Street, Suite 9-300
Chicago, Illinois 60601
Complaint Intake Unit - 312-814-6910
General Assistance - 800-560-6420

TDD Line - 866-325-4949

www.idfpr.com

HOW TO FILE A COMPLAINT AGAINST A LICENSEE

You may file a complaint against any individual or entity regulated by the Division of Professional Regulation by visiting the Department's website at www.idfpr.com, by calling the Complaint Intake Unit at 312-814-6910, or by writing to the Division's Complaint Intake Unit in our Chicago office.

DIVISION OF PROFESSIONAL REGULATION INFORMATION AVAILABLE ON WEB SITE - www.idfpr.com

- ◆ **License Look-up** - Look up an individual or entity holding a professional license either by name or license number.
- ◆ **Bulk License Look-up** - Allows businesses to look up multiple licenses at one time.
- ◆ **File a complaint**
- ◆ **Renewals** - Information for professionals who are renewing a license.
- ◆ **Professional Information**
 - Download an application for licensure
 - Download copies of professional licensure acts and rules
 - Committee/Board Information
 - E-mail a question regarding a profession
 - Make an address change
- ◆ **Monthly disciplinary reports**
- ◆ **News Releases/Publications**
- ◆ **Fingerprint results** - Allows applicants and prospective employers to check fingerprint results

Professions/Occupations/Entities Regulated

Acupuncturists
Architects
Athlete Agents
Athletic Trainers
Barbers
Barber and Cosmetology Salons/Shops
Canine Handlers
Cemeteries/Cemetery Managers
Cemetery Oversight
Chiropractors
Collection Agencies
Controlled Substances
Cosmetologists
Dentists/Dental Hygienists
Detection of Deception Examiners
Dietitian Nutritionists
Electrologists
Environmental Health Practitioners
Estheticians
Fingerprint Vendor Agencies
Firearm Instructors
Funeral Directors and Embalmers
Geologists
Genetic Counselors
Hair Braiders
Home Medical Equipment and Service Provider
Humane Euthanasia Technicians/Agencies
Interior Designers/Residential Interior Design
Landscape Architects
Land Surveyors
Limited Liability Companies
Locksmiths and Agencies
Mail Order Ophthalmic Providers
Marriage and Family Therapists
Massage Therapists
Medical Cannabis Dispensaries
Medical Corporations
Nail Technicians
Naprpaths
Nurses (LPN, RN, APN)
Nursing Home Administrators

Naprpaths
Nurses (LPN, RN, APN)
Occupational Therapists/Occupational Asst.
Optometrists
Orthotists, Prosthetists and Pedorthists
Perfusionists
Pharmacists/Pharmacies/Pharmacy Technicians
Physical Therapists
Physicians and Surgeons
Physician Assistants
Podiatric Physicians
Private Alarm Contractors and Agencies
Private Detectives and Agencies
Private Security Contractors and Agencies
Professional Boxing and Mixed Martial Arts
Professional Counselors (Licensed & Licensed Clinical)
Professional Engineers
Professional Service Corporations
Psychologists (Clinical)
Public Accountants, Licensed Certified/
Public Accountants, Registered Certified
Respiratory Care Practitioners
Roofing Contractors
Shorthand Reporters
Sex Offender Evaluators
Social Workers (Licensed and Licensed Clinical)
Speech-Language Pathologists and Audiologists
Speech-Language Pathology Assistant
Structural Engineers
Surgical Assistant
Surgical Technologist
Veterinarians/Veterinary Technicians
Wholesale Drug Distributors

State of Illinois Web site - www.illinois.gov



Printed by authority of the State of Illinois
July 2017