## Professions/Occupations/Entities Regulated

Acupuncturists Adult Use Cannabis Dispensaries Architects Athlete Agents Athletic Trainers Audiologists Barbers Barber Shops & Cosmetology Salons Canine Handlers **Cemeteries & Cemetery Managers** Chiropractors Controlled Substance Licenses Cosmetologists Dentists & Dental Hygienists **Detection of Deception Examiners** Dietitian Nutritionists Electrologists **Environmental Health Practitioners Estheticians Fingerprint Vendor Agencies Firearm Instructors Euneral Directors and Embalmers** Geologists Genetic Counselors Hair Braiders Home Medical Equipment & Service Providers Humane Euthanasian Technicians & Agencies Interior Designers/Registered Interior Designers Landscape Architects Land Surveyors Limited Liability Companies Locksmiths & Agencies Mail Order Ophthalmic Providers Marriage & Family Therapists Massage Therapists Medical Cannabis Dispensaries Medical Corporations Nail Technicians Naprapaths Nurses (LPN, RN, APN, & APRN) Nursing Home Administrators

Occupational Therapists & Occupational Assts.

**Optometrists** 

Orthotists, Prosthetists & Pedorthists Permanent Employee Registration Card Perfusionists Pharmacists, Pharmacies, & Pharmacy Technicians Physical Therapists Physicians & Surgeons Physician Assistants **Podiatric Physicians** Private Alarm Contractors & Agencies Private Detectives & Agencies Private Security Contractors & Agencies Professional Boxing & Mixed Martial Arts Professional Counselors (Licensed & Licensed Clinical) **Professional Design Firms Professional Engineers Professional Service Corporations** Psychologists (Clinical & Prescribing) Public Accountants, Licensed Certified Public Accountants, Registered Certified **Respiratory Care Practitioners Roofing Contractors** Sex Offender Evaluators Social Workers (Licensed & Licensed Clinical) Shorthand Reporters Speech-Language Pathologists & Assts. Structural Engineers Surgical Assistants Surgical Technologists Veterinarians & Certified Veterinary Technicians Wholesale Drug Distributors

> Licensing and Testing 320 West Washington Street, 3rd Floor Springfield, Illinois 62786 General Assistance:1-888-473-4858

Enforcement, Complaints, and Investigations 555 West Monroe Street - Suite 500 Chicago, Illinois 60661 Complaint Intake Unit: 312-814-6910 General Assistance: 1-888-473-4858

Professional Licensing: 1-800-560-6420 TTY Line: 866-325-4949

#### https://idfpr.illinois.gov/dpr.html

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State of Illinois Illinois Department of Financial and Professional Regulation

# Division of Professional Regulation





## **Mission Statement**

The Mission of the Illinois Department of Financial and Professional Regulation is:

- To protect the residents of Illinois,
- To ensure the safety and soundness of financial institutions,
- To ensure that competent professionals are licensed to provide services to the public,
- To enhance commerce in the state for the benefit of all its residents.

# **Department Overview**

The Department of Registration and Education was established on July 1, 1917. The Department's name was changed to Department of Professional Regulation in 1988, and to Department of Financial and Professional Regulation, Division of Professional Regulation in 2004. The Division of Professional Regulation is divided into two operating units with specific duties and responsibilities: Licensing and Testing, and Statewide Enforcement.

## Licensing and Testing

Licensing and Testing, headquartered in Springfield, oversees the issuance of licenses to individuals who are determined to be qualified to practice in their chosen field. Licensing and Testing also maintains licensing records, oversees the renewal of licenses, and serves as a liaison to the main call center of the Division, where consumers can verify licenses. Inquiries regarding licensure requirements, examination dates, or the status of a pending application are processed by the Department Call

Center at 1-800-560-6420.

Inquiries regarding certification of licensure to another state, name and address changes, or restoration of a license are handled by the Licensure Maintenance Unit at 1-800-560-6420.

#### Statewide Enforcement

Statewide Enforcement, headquartered in Chicago, ensures state laws that govern the conduct and practices of professionals across Illinois are followed. Statewide Enforcement investigates allegations made against licensed professionals and prosecutes those cases where there is sufficient evidence to indicate a violation of law has occurred.

The Division of Professional Regulation is legislatively mandated to administer and enforce over 45 separate legislative acts that regulate the conduct of many professions and occupations in Illinois.

The Investigations Unit compiles the facts of the allegation and the Prosecutions Unit seeks to prove the validity of the complaint against the licensee.

### **Boards and Committees**

Serving in an advisory role to the Division are 49 different boards and committees which assist in the administration and enforcement of Illinois laws governing licensed professionals. The boards help establish standards and rules to determine if an individual is qualified to obtain a license, review applicant files, review the curricula of schools, and recommend disciplinary action for those in their profession who violate the law.

## How to File a Complaint Against a Licensee

You may file a complaint against any individual or entity regulated by the Division of Professional Regulation

by submitting a complaint, either by using our online complaint portal or by filling out a form online, printing it, and mailing it to us. Both may be found on our website: <u>https://idfpr.illinois.gov/admin/dpr/</u> <u>dprcomplaint.html</u>

# Information Available on Division of Professional Regulation Website https://idfpr.illinois.gov/dpr.html

- License Look-up: Allows someone to look up an individual or entity holding a professional license, either by name or license number.
- CE Look Up: Verify CE credits recorded for your current renewal period.
- Bulk License Look-up: Allows businesses to look up multiple licenses at one time.
- File a Complaint
- Renewals: Information for professionals who are renewing a license.
- Professional Information
- Download an Application for Licensure
- Download copies of professional licensure acts and rules
- Boards and Committees Information
- E-mail a question regarding a profession
- Update Contact Information
- Monthly Disciplinary Reports
- News Releases/Publications
- Fingerprint Results Allows applicants and prospective employers to check fingerprint results
- Print Your License
- Apply Online for Select Professional Licenses