Illinois Department of Financial and Professional Regulation Division of Professional Regulation Drug Compliance Unit 9511 Harrison Street, Suite 300, Des Plaines, IL 60016

Phone: (847) 294-4900

(Read this Page Carefully)

# **ONSITE INSTITUTIONAL PHARMACY**

### **Pharmacy Self-Inspection Form**

Illinois Law holds the Pharmacist-in-Charge (PIC) and all pharmacists on duty responsible for ensuring pharmacy compliance with all state and federal laws governing the practice of pharmacy.

The primary objective of this report, and your self-inspection, is to provide an opportunity to identify and correct areas of non-compliance with state and federal law. The inspection report also serves as a necessary document used by the Drug Compliance investigators during an inspection to evaluate a pharmacy's level of compliance. When a Drug Compliance investigator discovers an area of non-compliance, he or she may issue either a Deficiency Notice or a Notice of Non-Compliance. Both require a written response from the PIC. Identifying or correcting an area of non-compliance prior to a Drug Compliance investigator inspection may eliminate the receipt of a Deficiency Notice/Notice of Non-Compliance for that item.

### **Failure to complete this report by December 31st of each year may result in Disciplinary** Action. (Section 1330.800)

NOTE: Neither the self-inspection nor a Drug Compliance investigator inspection evaluates your complete compliance with <u>all</u> Laws and Rules of the practice of pharmacy. Further, nothing herein shall constitute a waiver of IDFPR enforcement discretion or constitute compliance with all applicable Laws and Rules governing the practice of pharmacy. This report is not final agency action and is intended as guidance. This report is not intended, nor can it be relied upon to create any rights enforceable by any party in litigation or in any enforcement action brought by IDFPR.

### STATE OF ILLINOIS DEPARTMENT OF FINANCIAL AND PROFESSIONAL REGULATION DRUG COMPLIANCE UNIT 9511 HARRISON STREET, SUITE 300 DES PLAINES, IL 60016-1563

#### PHONE NUMBER: 847-294-4900

## (KEEP CURRENT THROUGHOUT THE YEAR, AS NEEDED)

BUSINESS NAME		HOURS	DEA REGISTRATION NUMBER	EXPIRES	DATE OF SELF-INSPECTION	
		м				
		т				
		w				
ADDRESS		тн	ICSA LICENSE NUMBER	EXPIRES	PHARMACY LICENSE NUMBER	
		F				
		SAT				
		SUN				
ITY	ZIP CODE	OTHER HOURS EXCEP	TELEPHONE ( )		-	
WNERSHIP	OWNERS	· · · ·	TELEPHONE AFTER HOUR	RS PHARMAC	Y E-MAIL ADDRESS	
Individual Non-pharmacist Partnership Corporation LLC		TIN CHARGE	OWNER'S EMAIL ADDRES			
IAME OF LICENSEE (ALL PHARMAG Ph IN CHARGE	CISTS and PHAR	MACY TECHNICIANS)		LICENSE NUMBER		

	If the Pharmacist in charge listed above is the PIC in other pharmacies, list here							
NAME ADDRESS PHONE NUMBER								
1.								
2.								

QUESTION	YES	NO	N/A	AUTHORITY
GENERAL				
The pharmacy's license is current and posted.				225 ILCS 85/15
All required current licenses are posted in a conspicuous location in the pharmacy (pocket license or photocopy may be used when registrants are employed at multiple sites).				225 ILCS 85/15(5)
Pharmacy is compliant with Section 1330.530 of the Illinois Pharmacy Practice Act Rules, Onsite Institutional Practice.				68 Administrative Code Section 1330.530
The PIC has personally reviewed the licenses of all registrants and determined that they are current.				68 Administrative Code Section 1330.530(d)(1)
Registrants wear proper clean attire and have proper name tags and designations.				68 Administrative Code Section 1330.30(k)
All pharmacy technicians and certified pharmacy technicians have completed the required training set forth in the Act and Rules.				68 Administrative Code Section 1330.210
Current reference books and copy of laws and rules are maintained in hard copy or readily available in electronic data format. If preparing compounded sterile preparations, then pharmacy shall maintain references listed in Section 1330.640.				68 Administrative Code Section 1330.610(f) and Section 1330.640
Meet all the requirements when there is a change in Pharmacist-in-Charge including but limited to proper notification to the Department and completing Controlled Substance Inventory.				68 Administrative Code Section 1330.530(d)(3) thru Section 1330.530(d)(7) and Section 1330.660

STAFFING, SANITATION AND STORAGE	YES	NO	N/A	AUTHORITY
The pharmacy shall be staffed at all times by a registered pharmacist during open hours.				68 Administrative Code Section 1330.530(d)(1)(B)
Pharmacies that are not staffed by a pharmacist 24 hours a day, 7 days a week must maintain methods for the nursing staff to obtain emergency medications.				68 Administrative Code Section 1330.530(e)
Refrigerators for the exclusive use of medications are clean, defrosted and in working order maintaining proper temperature.				68 Administrative Code Section 1330.610(d)
Pharmacy is clean and sanitary.				68 Administrative Code Section 1330.630
Pharmacy must have a sink with hot and cold running water.				68 Administrative Code Section 1330.630(c)
Food and/or beverages are kept in designated areas away from dispensing activities and stored in refrigerators not used for medications.				68 Administrative Code Section 1330.630(e)
Pharmacy area shall not be used for storage of merchandise that interferes with the practice of pharmacy.				68 Administrative Code Section 1330.610(e)
The pharmacy area and all store rooms shall be well- lighted and properly ventilated.				68 Administrative Code Section 1330.610(c)
Expired medications are stored separately from active medication stock.				68 Administrative Code Section 1330.630 and 410 ILCS 620/14(b)

DISPENSING AND RECORD KEEPING	YES	NO	N/A	AUTHORITY
The pharmacist-in-charge shall maintain or have access		l		
to the following records for at least 5 years in a readily				68 Administrative Code
retrievable file or as otherwise required by law. Records				Section 1330.530(b)(3)
including but not limited to the following:				
1) Records of medication orders and medication				
administration to patients;				
2) Procurement records for controlled substances;				
3) Records of packaging, bulk compounding or				
manufacturing; and				
4) Records of actions taken pursuant to drug recalls.				
Records for every prescription or medication order filled				
or refilled shall contain the name, initials or other unique				68 Administrative Code
identifier of the pharmacist (and pharmacy technician if				Section 1330.530(b)(1)
one is used) who fills or refills the prescription or				
medication order, or the name, initials or other unique				
identifier may be recorded on another appropriate,				
uniformly maintained and readily retrievable record that				
indicates, at least, the following information:				
1) The name and dosage form of the drug;				
2) The date of filling or refilling; and				
3) The quantity dispensed.				
For prescriptions written on or after 1/1/19, a prescription				225 ILCS 85/3(e)
for medication other than controlled substances shall be				
valid for up to 15 months from the date issued for the				
purpose of refills, unless the prescription states				
otherwise.				CQ Administrative Code
Procedure to ensure proper drug recall process				68 Administrative Code Section
				1330.530(d)(1)(D)
Proper transferring of prescriptions and handling of				68 Administrative Code
transferred prescriptions				Section 1330.530(c)(5)
Medication Dispensed in Absence of a Pharmacist:				
1. After Hour Cabinet:				68 Administrative Code
a. Written physician's orders authorizing the				Section 1330.530(e)
removal of the medication shall be placed				
in the cabinet or enclosure; and				
b. Log shall be maintained within the				
cabinet indicating name of the authorized				
person removing drug, name of				
medication, the strength, the quantity,				
and time of removal.				
2. Emergency Kits				
a. Drugs shall be removed from emergency				
kits only by authorized pharmacy				
personnel, persons authorized to				
administer medication pursuant to a valid				
physicians order;				
b. Sealed in some manner that will indicate				
when the kit has been opened;				
c. Label shall be affixed to the outside of				
the emergency kit indicating the beyond				
use date of the emergency kit; and				
d. After an emergency kit has been used or				
seal has been broken or upon the				

	sts administer vaccinations/immunizations, t the entire requirements of Section	68 Administrative Code Section 1330.50
compliance with compounded Compounding out in addition	h Section 1330.640. If preparing sterile preparations, the Sterile J Self-Inspection Report must be filled In to this Report.	Section 1330.640
compliance with compounded Sterile Compo filled out in ad	compounded medications are prepared in h Section 1330.640. If preparing non-sterile preparations, the Non- bunding Self-Inspection Report must be Idition to this Report.	68 Administrative Code Section 1330.640 68 Administrative Code
pharmacy shall counseling as r drugs are disp patient's disch	t an on-site or off-site institutional not be required to provide patient required in Section 1330.700 <b>unless</b> <b>bensed by the pharmacy upon a</b> <b>marge from the institution.</b>	68 Administrative Code Section 1330.700(f)
drug research, patient and pro investigational separately from	al pharmacy participates in investigational proper records are maintained for each duct under investigation and medications are stored securely and n other medications.	68 Administrative Code Section 1330.530(c)
	requirements pertaining to community pharmacies; and The quantity dispensed should be limited to no more than 72 hours supply unless packaging does not permit.	
	the outpatient institutional pharmacy services are not available; Drugs dispensed must meet all labeling	
	prescribe and dispense, and only to patients treated in the institution; The practitioner shall dispense only when	
4.Drugs ma room: a.	ay be dispensed from the emergency Only by a practitioner licensed to	
C.	A form shall be available, which shall be recorded the signature of the authorized nurse who removed the medication, the name and strength of the drug and quantity removed.	
b.	A copy of the physician's order authorizing the removal of the drug shall be placed for the pharmacist to check drug and quantity upon his or her return; and	
a.	able from Night Cabinet or Emergency Kit: Only an authorized nurse has access to the pharmacy;	
	occurrence of the beyond use date, the kit shall be secured and then returned to the pharmacy to be checked and restocked by the last authorized user.	

Every licensed pharmacy shall conduct an annual self- inspection using forms provided by the Division. The annual self-inspection shall be conducted during the same month, annually, as determined by the pharmacy.	68 Administrative Code Section 1330.800
The pharmacy keeps and maintains a complete and accurate record showing its pharmacists' daily break periods.	225 ILCS 85/15.1(e)

CONTROLLED SUBSTANCES & SECURITY	YES	NO	N/A	AUTHORITY
Security provisions are provided for all drugs and devices				68 Administrative Code
within the pharmacy when pharmacist is on staff and				Section 1330.600,
during the absence of a pharmacist.				Section 1330.530(d)(2),
				Section1330.530(d)(1)(B)
				& 225 ILCS 85/15(1)(b)
All applicants and licensees shall provide effective				77 Administrative Code
controls and procedures to guard against theft and				Section 3100.310
diversion of controlled substances.				
Only registered pharmacy technicians, student				68 Administrative Code
pharmacists and licensed nurses authorized by the				Section
pharmacist in charge have access to the pharmacy when				1330.530(d)(1)(B)
a pharmacist is not present.				
A basic alarm system that detects unauthorized entry into				77 Administrative Code
the pharmacy area. This does not apply to 24-hour				Section 3100.310(e)
pharmacies that never close.				
Personal bags of any kind, including but not limited to				77 Administrative Code
purses, handbags and backpacks, are prohibited in any				Section 3100.310(d)
area where controlled substances are handled and/or				
stored.				
All pharmacies are required to maintain a key to the				77 Administrative Code
licensed pharmacy area held by an employee of the				Section 3100.310(f)
pharmacy who is a licensed pharmacist or a registered				
pharmacy technician or certified pharmacy technician.				
All Schedule II Controlled Substances shall be stored in a				77 Administrative Code
securely locked, substantially constructed cabinet.				Section 3100.340(a)
(Schedule II Controlled Substances should be locked and				
secure at all times unless actively dispensing. Schedule II				
Controlled Substances safe keys or combinations is				
limited to Pharmacist access only.)				
Schedule II Controlled Substances Inventories, Records,				21 CFR §1304.04(h)(1) &
and Prescriptions maintained in separate files.				21 CFR §1304.04(h)(2)
Schedule III, IV and V Controlled Substances Inventories,				21 CFR §1304.04(h)(3) &
Records, and Prescriptions maintained in separate files or				21 CFR §1304.04(h)(4)
readily retrievable from the ordinary business records of				
the pharmacy.				
Controlled Substance Return Records properly				21 CFR §1304.21(c)
maintained in a separate file. (Schedule II Controlled				
Substances separately filed from Schedule III, IV and V				
Controlled Substances.)				
Controlled Substance purchase invoices are				21 CFR §1304.21(d) and
signed/dated.				21 CFR §1304.04
DEA 222 Form properly documented.				77 Administrative Code
				Section 3100.500
When using CSOS, only the certificate holder may				21 CFR §1311.30
access or use his or her digital certificate and private key.				
A certificate holder must ensure that no one else uses the				

private key. While the private key is activated, the	
certificate holder must prevent unauthorized use of that	
private key.	
A registrant may authorize one or more individuals to issue orders for Schedule II controlled substances on the	21 CFR §1305.05 and 21 CFR §1311.45
	21 CFR §1311.45
registrant's behalf by executing a power of attorney for	
each such individual, if the power of attorney is retained	
in the files, with executed Forms 222 where applicable,	
for the same period as any order bearing the signature of	
the attorney. The power of attorney must be available for	
inspection together with other order records. A registrant	
must maintain a record that lists each person granted	
power of attorney to sign controlled substances orders.	
Every licensee shall conduct an <b>annual</b> inventory (within	77 Administrative Code
12 months) that includes an inventory with an actual	Section 3100.360(c)
count of the inventory on hand for all Schedule II	
Controlled Substances and an approximate inventory for	
all Schedule III, IV and V Controlled Substances. The	
inventory shall be maintained for a period of not less than 5 years. Inventory requirements are listed in 21 CFR	
1304.11.	
Date of Last Annual Inventory:	
Signed by	
All controlled substances are dispensed in Good Faith.	720 ILCS 570/312(h)
In every instance that a licensee is required by 21 CFR	68 Administrative Code
1301.76 (April 1, 2014) to file with the DEA a Report of	Section 1330.710 and 77
Theft or Loss of Controlled Substances (DEA Form 106),	Administrative Code
a copy shall be sent to the Division of Professional	3100.360(e)
Regulation directed to the attention of the Drug	
Compliance Investigator (Drug Compliance Unit)	
within one business day after submission to the DEA,	
along with the printed name of the person who signed the	
form.	

LABELING	YES	NO	N/A	AUTHORITY
Immediate Dispensing: All medication prepared by the pharmacy for immediate				68 Administrative Code
dispensing to a specific patient or resident in the institution or facility shall be identified as follows:				Section 1330.530(c)(2)
Single dose or multi-dose drugs, except parenteral				
solutions to which a drug has been added, shall be identified with:				
<ol> <li>Brand and/or generic name; and</li> <li>Strength (if applicable).</li> </ol>				
• Sterile solutions to which drugs have been added shall be identified with:				
<ol> <li>Name, concentration and volume of the base sterile solution;</li> </ol>				
<ol> <li>Name and strength of drugs added; and</li> <li>Beyond use date and time of the admixture.</li> </ol>				
3) Beyond use date and time of the admixture.				
All medications dispensed to a specific patient shall     be dispensed in a container or on the outside of the				

bin of medication cart (when those carts are filled by	
the pharmacy) identified with the name of the patient	
and the patient's location	
Prepackaging Drug for Future Use:	
All medications repackaged by the pharmacy for future	68 Administrative Code
use inside the institution or facility and not intended for	Section 1330.530(c)(1)
immediate dispensing to a specific patient shall be identified as follows:	and Section 1330.730.
<ul> <li>Single dose or multi-dose drugs, except sterile solutions to which a drug has been added, shall be</li> </ul>	
identified with:	
1) Brand and/or generic name;	
<ul><li>2) Strength (if applicable);</li></ul>	
3) Beyond use date; and	
4) Reference code to identify source and lot	
number. (Reference code should trace back	
to specific manufacturer and lot number.)	
Sterile solutions to which drugs have been added	
shall be identified with:	
<ol> <li>Name, concentration and volume of the base storile colution;</li> </ol>	
sterile solution; 2) Name and strength of drugs added;	
<ul><li>a) Beyond use date and time of the admixture;</li></ul>	
and	
<ol> <li>Reference code to identify source and lot</li> </ol>	
number of drugs added. (Reference code	
should trace back to specific manufacturer	
and lot number.)	
Immediate dispensing to a patient being discharged,	68 Administrative Code
emergency room patient and/or employee, the label shall	Section 1330.530(c)(3)
contain the following:	
<ol> <li>The name and dosage form of the drug;</li> <li>The dota filled:</li> </ol>	
<ul><li>2) The date filled;</li><li>3) The quantity dispensed; and</li></ul>	
4) Directions for use.	
Must meet proper labeling requirements, if pharmacy	68 Administrative Code
participates in investigational drug research.	Section 1330.530(c)(4)
Any multiple use medication containers dispensed for a	
specific patient and that may be sent home with the	225 ILCS 85/22
patient should contain the following; 1) order number, 2)	
prescriber name, 3) medication name, strength, dosage	
form and quantity, 4) date of dispensing, 5) instructions	
for use, and 6) initials of the dispensing Technician and/or	
Pharmacist.	

AUTOMATION AND TECHNOLOGY	YES	NO	N/A	AUTHORITY
Pharmacies that utilize automated dispensing and storage systems shall maintain complete and up to date operating policies and procedures and comply with all of the requirements under Section 1330.680.				68 Administrative Code Section 1330.680
Pharmacies that are part of a health-system with multiple sites and engaged in telepharmacy are compliant with Section 1330.510 of the Illinois Pharmacy Practice Act Rules, Telepharmacy.				68 Administrative Code Section 1330.510

## 225 ILCS 85/15.1 - Section 15.1 Pharmacy Working Conditions

Except in the case of an emergency, the following restrictions apply to pharmacies:

- The workday for a pharmacist, student pharmacist and pharmacy technician shall not exceed 12 hours including breaks;
- If a pharmacist has to work 6 continuous hours or longer in a day, he or she will be allowed to take one 30-minute uninterrupted meal break and one 15-minute break during the day;
- If a pharmacist has to work 12 continuous hours or longer in a day, he or she will be allowed to take one 30-minute uninterrupted meal break and two 15-minute breaks during the day; and
- A pharmacist who is entitled to a meal break cannot be required to work more than 5 continuous hours (So, a pharmacist who is required to work 6 hours or longer cannot be given a meal break during the last half hour of their shift).

An emergency occurs when a pharmacist, student pharmacist or pharmacy technician is required to work to minimize an immediate health risk to patients, as deemed necessary by the professional judgment of the pharmacist. If a pharmacy is staffed by two or more pharmacists, the pharmacists shall stagger breaks so that at least one pharmacist remains on duty during all times that the pharmacy remains open for the transaction of business. A pharmacy must keep and maintain complete and accurate records, in electronic or paper form, and in sufficient detail to show that, absent an emergency:

- Pharmacists, student pharmacists and pharmacy technicians have not been required to work longer than 12 continuous hours;
- Pharmacists are allowed to take one 30-minute uninterrupted meal break and one 15-minute break during the day, if he or she has to work 6 continuous hours or longer in a day;
- Pharmacists are allowed to take one 30-minute uninterrupted meal break and two 15-minute breaks during the day, if he or she has to work 12 continuous hours or longer in a day; and
- Pharmacists, who are entitled to a meal break, have not worked more than 5 continuous hours prior to being allowed to take the meal break.

If a pharmacy or a building where a pharmacy is located has a private break room, the pharmacist must be given access to the break room and be permitted to have breaks in that room. The pharmacy can close while the pharmacist is on break, but it is not required to do so. If the pharmacy does not close, the pharmacist has to remain in the pharmacy or establishment where the pharmacy is located during the break for any emergencies. If the pharmacy remains open:

- Pharmacy technicians and student pharmacists can continue duties that they are permitted to do;
- Only prescriptions approved by the pharmacist that do not require counseling can be dispensed; and
- If an approved prescription requires counseling, the person picking up the prescription can wait for the return of the pharmacist or can purchase the prescription and then the pharmacist must try to reach the patient or their

representative by phone at least twice to provide counseling and must document those attempts to contact the patient.

### DO NOT SEND ANY PART OF THIS REPORT TO THE DEPARTMENT! KEEP IN THE PHARMACY FOR DRUG COMPLIANCE INVESTIGATOR'S REVIEW. COPIES SENT TO THE DEPARTMENT WILL BE DISCARDED.

I hereby certify that I have verified that this pharmacy is in compliance with all laws and rules related to the practice of pharmacy in the State of Illinois and the answers marked on this report are true and correct to the best of my knowledge.

PIC NAME:

LICENSE NUMBER:

PIC SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_