



# Illinois Department of Financial and Professional Regulation

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## Division of Financial Institutions

PAT QUINN  
Governor

BRENT E. ADAMS  
Secretary

Roxanne Nava  
Director  
Division of Financial Institutions

### Statement Regarding Confidential Tips

The Department has received inquiries from a variety of sources about whether it is possible to transmit to the Department confidential tips concerning possible misbehavior by licensed title insurance companies and registered title insurance agents and whether the Department acts upon such information. While the Department neither issues “advisory opinions” nor dispenses legal advice, the public’s interest in this topic merits this statement from the Department. Parties seeking a legal opinion should consult their own attorney.

Generally speaking, anonymous accusations of wrongdoing without any evidence to support the allegations are often of little value. However, there are instances in which information received from a number of sources presents a pattern of misconduct that the Department will investigate. Further, it may be that an accuser has come into possession of written material that tends to corroborate an accusation. It may also be that a person simply wishes to bring to the Department’s attention written material about which the person is unsure as to whether the material is proper or tends to show a violation of state or federal law.

The member of the public may wish to not report such material by telephone or email in order to maintain anonymity. In such instances, an option for the person who wishes to remain anonymous is to go to a store that provides business services and have a fax sent to the Title Insurance Section at **312-814-8672**. Material received at that number from unidentified persons is treated as confidential under the provisions of 50 Illinois Administrative Code, Section 8100.3000.