

## MISSION STATEMENT

The mission of the Illinois Department of Financial and Professional Regulation, Division of Professional Regulation is to serve, safeguard, and promote the public welfare by ensuring that licensure qualifications and standards for professional practice are properly evaluated, accurately applied and vigorously enforced. We must provide the most efficient service possible through effective utilization of human resources, emerging technology and sound fiscal practices.

## DEPARTMENT OVERVIEW

The Department of Registration and Education was established on July 1, 1917. The Department's name was changed to Department of Professional Regulation in 1988, and to Department of Financial and Professional Regulation in 2004. The Division of Professional Regulation is divided into two operating divisions with specific duties and responsibilities: Licensing and Testing, and Enforcement.

### Licensing and Testing Division

The Licensing and Testing Division, headquartered in Springfield, oversees the issuance of licenses to individuals who are determined to be qualified to practice in their chosen field. The Division also maintains licensing records, oversees the renewal of licenses, and operates the main call center of the Division where consumers can verify licenses.

Inquiries regarding licensure requirements, examination dates, or the status of a pending application, are processed by the Technical Assistance Unit at 217-782-8556.

Inquiries regarding certification of licensure to another state, name and address changes, or restoration of a license are handled by the Licensure Maintenance Unit at 217-782-0458.

### Division of Statewide Enforcement

The Division of Statewide Enforcement, headquartered in Chicago, ensures state laws that govern the conduct and practices of professionals across Illinois are upheld. The Division investigates allegations made against licensed professionals and prosecutes those cases where there is sufficient evidence to indicate a violation of law has occurred.

The Division of Professional Regulation is legislatively mandated to administer and enforce 49 separate legislative acts that regulate the conduct of many professions and occupations in Illinois.

The Investigations Unit compiles the facts of the allegation and the Prosecutions Unit seeks to prove the validity of the complaint. Substantiated allegations are presented to the Director for appropriate discipline.

### Boards and Committees

Serving in an advisory role to the Division are 44 different boards and committees which assist in the administration and enforcement of Illinois laws governing licensed professionals. The boards help establish standards and rules

to determine if an individual is qualified to obtain a license, review applicant files, review the curricula of schools and recommend disciplinary action for those in their profession who violate the law.

## HOW TO FILE A COMPLAINT AGAINST A LICENSEE

You may file a complaint against any individual or entity regulated by the Division of Professional Regulation by calling the Complaint Intake Unit at 312-814-6910, by writing to the Division's Complaint Intake Unit in our Chicago office, or by filing a complaint online at [www.idfpr.com](http://www.idfpr.com).

Complainants will receive periodic updates on the status of the complaint, beginning with a letter confirming the receipt of a complaint, and ending with notification of final disposition.

## DIVISION OF PROFESSIONAL REGULATION INFORMATION AVAILABLE ON WEB SITE - [www.idfpr.com](http://www.idfpr.com)

- ◆ **License Look-up** - Look up an individual or entity holding a professional license either by name or license number.
- ◆ **Bulk License Look-up** - Allows businesses to look up multiple licenses at one time.
- ◆ **File a complaint**
- ◆ **Renewals** - Information for professionals who are renewing a license.
- ◆ **Professional Information**
  - Download an application for licensure
  - Download copies of professional licensure acts and rules

- Committee/Board Information
- E-mail a question regarding a profession
- Make an address change

- ◆ **Monthly disciplinary reports**
- ◆ **News Releases/Publications**
- ◆ **Boxing Results** - View information on professional boxing events held after November 27, 2002
- ◆ **Fingerprint results** - Allows applicants and prospective employers to check fingerprint results

### Professions/Entities Regulated

Acupuncturists  
 Architects  
 Athletic Trainers  
 Barbers  
 Barber and Cosmetology Salons/Shops  
 Chiropractors  
 Collection Agencies  
 Controlled Substances  
 Cosmetologists  
 Dentists/Dental Hygienists  
 Detection of Deception Examiners  
 Dietitian Nutritionists  
 Electrologists  
 Environmental Health Practitioners  
 Estheticians  
 Funeral Directors and Embalmers  
 Geologists  
 Home Medical Equipment and Service Provider  
 Humane Euthanasia Technicians/Agencies  
 Interior Designers  
 Land Surveyors  
 Landscape Architects  
 Locksmiths and Agencies  
 Mail Order Ophthalmic Providers  
 Marriage and Family Therapists  
 Massage Therapists

Medical Corporations  
 Nail Technicians  
 Naprapaths  
 Nurses (LPN, RN, APN)  
 Nursing Home Administrators  
 Occupational Therapists  
 Optometrists  
 Orthotists, Prosthetists and Pedorthists  
 Perfusionists  
 Pharmacists/Pharmacies/Pharmacy Technicians  
 Physical Therapists  
 Physicians and Surgeons  
 Physician Assistants  
 Podiatric Physicians  
 Private Alarm Contractors and Agencies  
 Private Detectives and Agencies  
 Private Security Contractors and Agencies  
 Professional Boxing  
 Professional Counselors (Licensed and Licensed Clinical)  
 Professional Engineers  
 Professional Service Corporations  
 Psychologists (Clinical)  
 Public Accountants  
 Respiratory Care Practitioners  
 Roofing Contractors  
 Shorthand Reporters  
 Social Workers (Licensed and Licensed Clinical)  
 Speech-Language Pathologists and Audiologists  
 Structural Engineers  
 Veterinarians/Veterinary Technicians  
 Wholesale Drug Distributors

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State of Illinois Web site - [www.illinois.gov](http://www.illinois.gov)



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Rod R. Blagojevich  
 Governor

Dean Martinez  
 Acting Secretary

## DIVISION OF PROFESSIONAL REGULATION DANIEL E. BLUTHARDT, ACTING DIRECTOR



# ILLINOIS DEPARTMENT OF FINANCIAL AND PROFESSIONAL REGULATION

320 West Washington, 3rd Floor  
 Springfield, Illinois 62786  
 General Assistance - 217-785-0800

James R. Thompson Center  
 100 West Randolph Street, Suite 9-300  
 Chicago, Illinois 60601  
 Complaint Intake Unit - 312-814-6910  
 General Assistance - 312-814-4500

TDD Line - 217-524-6735

[www.idfpr.com](http://www.idfpr.com)