IDFPR – Credit Union Section
Remote Exam Slideshow
August 5, 2020
Question and Answer

- What time frame are you looking for documents to be loaded prior to the exam?

  Unless otherwise indicated by your examiner, just make sure to have the documents uploaded prior to the first day of the examination's start date. You can begin uploading as soon as you have access to the portal.

- How often will there be status updates?

  That is up to each individual lead examiner. It is recommended that you and the lead examiner set-up days and times as to when status updates are given.

- Will our Examiner be able to help us when we get stuck on something on the portal or do we have to ask someone else?

  The examiner may be able to assist when there is an issue with the portal. If the examiner is not able to assist, then please contact NCUA's Onestop at onestop@ncua.gov or call 800-827-3255.

- Do we get to select which portal we use? Or are you expecting both portals to be used?

  You can select to use the NCUA portal or the Illinois File Transfer. The NCUA portal allows for documents to be retrieved for a longer period of time. The Illinois File Transfer, by default, only permits downloads for up to 5 days, which means a credit union may have to send the documents a second time. Under the Advance Options a user can select their files to be retained on the state servers for either 10 days or 15 days.

- For joint exams with the NCUA, how should we save documents that we know both the NCUA and IDFPR will need to review (for example, call report))?

  Just name the document specifically or place in a corresponding subfolder. Both NCUA and IDFPR will have complete access to the documents and each can download it for review.

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- Do we need to let our examiner which way we will be sending our files, or will they auto send the email request?

  Yes; tell the examiner if you are going to use the Illinois File Transfer. That way the examiner will be able to communicate if he/she is not available to receive the information. The NCUA portal automatically will send a notification to you to set-up a username and password when the examiner creates it. The day after you upload documents, the examiner will receive an email from NCUA saying items were uploaded in the portal.