



# Illinois Department of Financial and Professional Regulation

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## Division of Financial Institutions

**JB PRITZKER**  
Governor

**DEBORAH HAGAN**  
Secretary

**FRANCISCO MENCHACA**  
Director  
Division of Financial Institutions

March 30, 2020

### **Title Insurance Licensees and Registered Agents Notice**

Effective immediately, office personnel will be working remotely. All employees have access to their email and voicemail and will help answer any questions during normal working hours. If you need to speak with anyone from the Title Insurance Section, please leave a voicemail and your phone call will be returned as soon as possible.

If a registered agent application has been submitted, it will be processed as quickly as possible.

As you consider putting plans in place to deal with the challenges posed by the coronavirus, the Department is issuing this notice to provide information for title insurance licensees and register agents.

The Department appreciates advance notice of any changes to your usual business practices. The Department expects all licensees to act responsibly and proactively to address any consumer harm that may arise.

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