

User ID Retrieval

Revised 2-26-18

Overview

Existing users can retrieve their User ID through the online portal following the steps below.

- 1. Access the Online Services Portal at: <u>https://ilesonline.idfpr.illinois.gov/DFPR/Default.aspx</u>
- 2. Select "Forgot User ID" from "Access Your Account" section.

Login Register		
IDFPR	HOME MY ACCOUNT ONLINE SERVICE	ES 🕶
	i Welcome	
Access Your Account Account Renew HERE	IDFPR Online Services Portal	^
User ID	Welcome to our new Online Services Portal! We currently offer the following:	L
Password Password	 New Professional License Applications: Advance Practice Nurses (APNs), Barbers, Cosmetologists, Estheticians, Licensed Certified Public Accountants (CPAs), Dentists, Dental Hygienists, Licensed Massage Therapists, Licensed Practical Nurses (LPNs), Nail Technicians, Permanent Employee Registration Cards (PERCs), Pharmacy Technicians, Registered Nurses (RNs), and Real Estate Brokerage 	l
Don't have an account? Register Forgot Password ¹ Forgot User ID?	 New Business License Applications: Limited Liability Companies (LLCs), Medical Corporations, Professional Service Corporations (PCs), Public Accounting Firms, Salons/Shops New License Applications or Renewals: Medical Cannabis Dispensary Agents New and Additional Controlled Substance Applications: Advance Practice Nurses(APNs), Dentists, Optometrists, Physician Assistants, Physicians, Podiatrists and Veterinarians 	1
	New Applications	-

3. Enter your email in the 'E-mail Address' field and click 'Next'

REMINDER: The email address your provide must be the one registered with your account.

Login Register				
IDFPR		HOME	MY ACCOUNT	ONLINE SERVICES -
Login Recovery				
	Step 1. Enter E-mail E-mail Address james@aol.com		Next Ca	incel

4. Enter the answers to the security questions and click 'Next.'

REMINDER: You provided answers to these questions when your account was created.

Login Register				
IDFPR		HOME	MY ACCOUNT	ONLINE SERVICES -
Login Recovery				
	Step 2. Answer Security Questions Answer the security questions to proceed: In what city did you meet your spouse/significant other? Austin In what city does your nearest sibling live? New York City		Next Car	ncel

5. The system will then send your User ID to your email. The email will be sent from 'FPR.Notice@Illinois.gov'

Login Register	
IDFPR	HOME MY ACCOUNT ONLINE SERVICES +
Login Recovery	
Step 3. Reset User ID Your user name has been sent to james@aol.com Thank you. Return to Main Page	Finish Cancel